

Name & Dealer: _____

Address: _____

City: _____ State: _____ Postcode: _____

Customer Phone: _____ Store phone: _____

Email: _____

Is Reel still within warranty period:

Yes No

Full Service Repair Only
 Warranty Claim Quotation Required

Credit Card Information:

Visa
 Mastercard

Name: _____

Card Number: _____

Expiration Month: _____

Year: _____

Shipping Details:

Australia Air Express incurs a handling, packing and
shicharge of \$16.50pping

Is your Reel still within the Warranty Period: Yes No

If YES, please attach a copy of your proof of purchase.

Forward your Reel/s to:

Shimano Fishing
2 Wurrook Circuit
Caringbah, NSW, 2229

Service Checklist:

Please fill out the below information as best as possible to ensure our technicians are aware of the specific problem areas you have. Check one or more of the items below to tell us what is happening. If you can provide any more specific details to help us understand what's wrong with your reel, then please include a description in the comments section provided below. If warranty is being requested make sure a copy of your proof of purchase is included.

Gears:

- rough
- binding
- noisy

Frame/Body:

- bent
- cracked
- corroded
- finish peeling

Bail:

- bail wire broken
- bail wire bent
- bail wire trip
- cuts line
- bail binding

Anti Reverse:

- does not engage
- does not disengage
- handle goes backwards
- slipping
- switch broken

Spool:

- wobbling
- corroded
- cracked
- bent or distorted
- does not free spool
- noisy when casting

Drag:

- jerky
- slipping
- rough
- too light
- too tight

Clutch:

- does not engage
- does not disengage
- does not work

Handle:

- bent
- binding
- corroded
- missing

Reel Model: _____ Purchase Date: _____

Comments:
